Effective: 23/04/2026

GENERAL TERMS AND CONDITIONS OF CONTRACT

Service provider data
Voxinfo Kft.
Address: 1037 Budapest, Bécsi út 269.
Tax number: 12180439-2-41
Business registration number: 01-09-562739

THE CUSTOMER

The customer is the person who uses the Virtual Vignette service and/or makes purchases on the surface thereby accepting the General Terms and Conditions of Contract and the contents of the privacy policy

THE SUBJECT OF THE SERVICE

The service provider provides clients the opportunity to use the website hungary-vignette.eu along with all its services and options.

THE AIM OF THE GENERAL TERMS AND CONDITIONS OF CONTRACT

The General Terms and Conditions of Contract of the Virtual Vignette (GTCC) contains the general conditions of the legal relationship between the Service provider and the Customer who enters a contract with them. Matters not regulated here are governed without separate provision by the prevailing laws, official regulations in effect applying to the Service Provider's business activities as well as by the Civil Code.

PUBLICATION OF THE GENERAL TERMS AND CONDITIONS OF CONTRACT OF THE VIRTUAL VIGNETTE

In order to use the Virtual Vignette Service, the Customer must accept the General Terms and Conditions of Contract of the Virtual Vignette. If the Customer initiates the purchase process on the Virtual Vignette website interface, they are considered to have accepted the General Terms and Conditions of Contract of the Virtual Vignette.

THE PARTIES' OBLIGATIONS

The service provider provides the ordered service from the time of registration or purchase. The user is responsible for providing a valid email address during the registration or purchase process as well as for keeping the password they have provided unavailable to unauthorized persons. The user is obligated to notify the service provider immediately of any unauthorized use of their identity they use on the website.

MODIFY/CANCEL ORDER

The order cannot be canceled after it has been confirmed (Purchase).

FEES IN 2026

The following table contains the fees related to the highway vignettes sold on the hungary-vignette.eu website:

Fee category	National				Region	Discounted yearly	
	Daily	Weekly (10-Days)	Monthly	Yearly	Yearly	BAZ County	Regional M1
D1m	2 770 HUF	3 450 HUF	5 590 HUF	61 760 HUF	7 190 HUF	2 500 HUF	15 000 HUF
D1	5 550 HUF	6 900 HUF	11 170 HUF	61 760 HUF	7 190 HUF	2 500 HUF	15 000 HUF
D2	7 890 HUF	10 040 HUF	15 580 HUF	87 650 HUF	14 370 HUF	5 000 HUF	30 000 HUF
U	5 550 HUF	6 900 HUF	11 170 HUF	61 760 HUF	7 190 HUF	2 500 HUF	15 000 HUF

Several months vignette	5 months	4 months	3 months	2 months
D1	55 850 HUF	44 680 HUF	33 510 HUF	22 340 HUF
D1M	27 950 HUF	22 360 HUF	16 770 HUF	11 180 HUF
D2	79 100 HUF	63 280 HUF	47 460 HUF	31 640 HUF
U	55 850 HUF	44 680 HUF	33 510 HUF	22 340 HUF

Vignettes are invoiced in Hungarian forint (HUF), 100HUF=0,3854€.

CONDITIONS OF PAYMENT

The Customer pays for the purchased service electronically by credit card, Apple Pay or Google Pay, when placing the order. In the case of the purchase of a highway sticker, the financial settlement does not automatically entitle the Customer to use the highways.

CONDITIONS OF INVOICING

If you pay online, the system will issue an invoice including VAT if the Customer has checked the “Request Invoice” box during the payment process. If the Customer does not request an invoice during the payment process, we cannot retroactively provide one.

The invoice of the service is available in PDF format. After payment, the Customer must click a button for the PDF to appear and then they must also print it out. This will be an original copy of the invoice, the customer's copy (it is valid without a signature or stamp), it is suitable for accounting and meets the requirements of NGM Regulation 23/2014 (VI.30.)

You will receive access to the printable invoice also via email (you will not receive the invoice in the email!), thus, if you cannot print the invoice after payment, you can print it later.

The customer accepts that it is the Customer's responsibility to print the invoice, Voxinfo Kft. will not mail it to them.

By accepting the “the data is correct, I understand and accept the terms and conditions of use” during the process, the Customer accepts that Voxinfo Kft authorizes them to print out the invoice they received of the service, furthermore, they accept the conditions of invoice issue applying to the Customer.

BILLING

The invoicing document will always be issued in English, regardless of the language chosen at the time of purchase. The customer accepts that the Invoice/Bill is issued in English languages and the amounts indicated in the invoice/bill are in HUF.

SMS SERVICE

The Provider shall provide the SMS notification service requested by the Customer under the following conditions:

- For 1-day and annual e-vignettes, the Provider shall send an SMS notification only about the successful validation of the vignette.
- For 10-day and 30-day e-vignettes, the Provider shall send SMS notifications about the successful validation of the vignette and about the expiry of the e-vignette.

If multiple e-vignettes are purchased at the same time, the Provider shall send the notifications in a consolidated form, in a single SMS message.

The Provider shall send SMS notifications in English, without accents, in all cases, regardless of the language of the website.

The Customer acknowledges that the SMS notification is only a convenience service, and any delay or failure in delivery shall not affect the validity of the e-vignette or the Customer's responsibility to keep track of the validity period of the e-vignette.

In order to use the SMS service, it is the Customer's responsibility to provide their phone number in the proper format, e.g. +36 20 123 4567. If the Customer does not request the SMS service during the purchase process, we are unable to provide it after the purchase has been completed.

The fee for the SMS notification service is €1.20 or HUF 120 gross, payable for the use of the service, and it is independent of whether the Customer receives notifications in one or more SMS messages. The service is performed on behalf of the Provider by Magyar Telekom Nyrt.

SEASONAL COUPON SERVICE

Seasonally on our site you can use a discount coupon. Each voucher has a unique code and can only be used once. Each coupon has an expiry date, so the voucher cannot be used after the expiry date. The coupon entitles you to a discount in the indicated currency, which must be entered and validated on the purchase summary page before the payment. The coupon cannot be used afterwards (after the purchase). Only one voucher can be used at a time and cannot be combined with any other discount. Some coupons can only be used on the indicated highway vignette, not on other types of vignettes.

EXCLUSION OF RESALE

Customers may only purchase the products with the terms and conditions indicated at hungary-vignette.eu for their own use, they are not entitled to any form of retail activity. The Service Provider is entitled to ban the Customer effective immediately if they gain knowledge of such resale activities.

Separate regulations applying to the purchase of the right to highway use

When purchasing a highway vignette, financial performance in and of itself does not automatically mean a right to use the highways. If you do not receive a receipt via email or confirmation does not appear in your browser after a successful purchase, please contact our customer service. If you drive onto toll highway without confirmation, the possible consequences are the responsibility of the customer, our company does not assume any liability in such cases.

In accordance with the legal regulations in effect, the e-vignette must always be purchased for the toll section of the road before driving onto it (practically, this means before travel). Retroactively purchasing a vignette does not mean retroactive entitlement to use of the road, thus, retroactively purchased vignettes are considered unauthorized road use and will result in a penalty.

ABOUT THE CONTRACT BETWEEN ABSENTEE PARTIES AND THE RIGHT TO WITHDRAWAL

The Service provider will begin providing the service directly after the purchase has been completed. Thus, the Customer, according to Government Regulation 45/2014. (II. 26.) on contracts concluded between absentee parties, is not entitled to the right to withdrawal.

THE SERVICE'S SCOPE OF AREA

The Virtual Vignette Services provided by the Service Provider is available from Hungary and abroad.

THE SCOPE OF THE GENERAL TERMS AND CONDITIONS OF CONTRACT OF THE VIRTUAL VIGNETTE

The service provider reserves the right to partially or fully modify the General Terms and Conditions of Contract at any time. The Virtual Vignette GTCC and its prevailing modifications become valid when they are published. The GTCC will always remain in effect while the Service Provider is providing the Virtual Vignette Service.

COMPLAINT HANDLING

The Customer is entitled to submit a complaint related to the Service Provider’s services or their provision in writing via one of the following contact details:

Service Provider’s name: Voxinfo Kft.
Registered office / mailing address: 1037 Budapest, Bécsi út 269.
E-mail address: support@hungary-vignette.eu
Phone: +36 1 225 7603

The Service Provider shall investigate complaints and respond in writing within a maximum of 30 days from the date of receipt. In the event of rejection of the complaint, the Service Provider shall provide a written justification.

If the Customer’s dispute is not resolved despite the complaint handling procedure, the Customer may turn to the competent conciliation body according to their place of residence or stay. In the absence of a Hungarian residence, the competent conciliation body shall be the one having jurisdiction based on the registered office of the business involved in the consumer dispute or the body authorized to represent it.

DURATION OF THE CONTRACT AND ITS TERMINATION

The Parties conclude the present contract for an indefinite duration. The user may terminate the contract by sending an email to info@voxinfo.hu requesting that their data be deleted from the email address they used to log in. The data manager deletes the data within 5 business days of receiving the request. If the data is deleted, the user's registration is canceled as well, but the data of the user's purchases, invoices, receipts are not deleted. The Service Provider is entitled to terminate the contract effective immediately if they gain knowledge of the user using their service for illegal purposes. The service provider may unilaterally initiate amendment of the provisions of the present contract. In this case, the service provider is obligated to send the amended contract text to the user 15 days before it comes into effect via email or internal mailing system. The user notes that by using the service, i. e. logging in after the amendment has come into effect, they are accepting the amended terms and conditions.